

Borough of Topton Summer Newsletter

205 South Callowhill Street, Topton, PA 19562 | 610-682-2541

July 2023

WELCOME!

BOROUGH OFFICE HOURS

New Council Member: KATHY HASSLER

New Employees: SCOTT LESHER, TERRY HOOK

GOOD-BYE

& Happy Retirement, TROY FAIRCHILD!

8:00-4:00

Monday, Tuesday, Thursday, Friday

8:00—12:00

By Appointment:

Wednesday Call (610) 682-2541 to schedule.



BOROUGH BRANCH PICK UP

Only two more chipping dates! Tuesday, August 29th and Tuesday, September 26th. Please leave branches and shrubs no thicker than 8" in diameter curbside no earlier than the weekend prior to the last Tuesday of the month. The mulch will be available to residents on a first come first serve basis outside of the Water Treatment Plant off of Woodside Ave.

"DO NOT SOLICIT" REGISTRY

The Borough of Topton maintains a "Do Not Solicit" registry. Residents, who wish to be included, should complete and submit the

required form to the Borough Office. The form can be located on the Borough of Topton Website under Documents > Other Forms and Documents > Do Not Solicit List Registration Form.



OR scan the OR Code \rightarrow to access & submit the form online.



WAYS TO PAY WATER & SEWER BILL

Bills are due Monday, August 24, 2023

- Pay online at toptonborough.com (There is a \$4.75 fee to pay online with a card.)
- Pay at the office with cash, check, or with a card. (There is no fee to pay with a card in the office.)
- Pay with a check in the drop box in the office door or by mail.
- Payment Plans—see page 4 of newsletter for more information.

www.toptonborough.com instagram.com/toptonborough youtube.com/@boroughoftopton facebook.com/toptonborough



NATIONAL NIGHT OUT—AUGUST 1ST

Come celebrate "National Night Out" at the Topton Borough Memorial Park on Tuesday, August 1st (6pm - 9:30pm).

Starting at 6pm food and drinks will be available for purchase to support our local organizations.

At 8pm we will be hosting an outdoor family movie—bring your chairs or blankets to sit out under the stars and enjoy the presentation with your family, friends and neighbors.

TRUNK OR TREAT

Halloween will be here before you know it. If your business would be interested in participating in this yearly Fall event to give candy to our children, please contact our office by email.





SHELDON'S BIRTHDAY PARTY & TORTOISE TREK CREEK RACE

to benefit the Brandywine Community Library



>> AUGUST 12, 2023

>> 10AM - 12PM

>> TOPTON PARK, 205 S CALLOWHILL ST

FREE FAMILY FUN!

Lawn Games Face Painting Balloon Animals

PLUS! ADOPT A TORTOISE TO RACE DOWN TOAD CREEK

\$500 in prizes! Ist place: \$300, 2nd place \$150, 3rd place: \$50 Tortoises available for sale online or at the library.

Need not be present to win. Must be 18+ to buy a tortoise.

Small Games of Chance License ID# 623044635R Vendor ID#210





Dear Borough of Topton Water and Sewer Customers:

The Borough has received many questions recently about the water and sewer process, invoices, statements, and notices. Please let me briefly explain the Borough's process. Water and sewer invoices are issued quarterly, usually around the 21^{st} of January, April, July and October. The invoiced amount, "Total Amount Due By" from the original invoice, is due within 30 days. If the full payment is not received on or before the due date, then the Borough will issue a late notice on the 31^{st} day. Each late notice will include a \$25.00 late fee and a finance charge, which is "Late Amount" from the original invoice. If an invoice is paid after the 30^{th} day without paying the \$25.00 fee and finance charge, then the account is listed as delinquent since the account now has a balance.

If an account has a balance 37 days after the late notices are issued, then the main entrance, of the property for the account's service address, will get posted with a final notice of the delinquent amount due with an additional \$25.00 posting fee and additional finance charge. This posting is written notification of the delinquent account's pending termination of service in 48 hours.

The number of accounts that are in default every month has gotten staggering; hundreds every quarter. The amount of time and money it takes for staff to draft late notices, mail them and follow up on them has been stacking up and we have been forced to take some pretty drastic measures. We don't want to handle it this way but have been forced to. The borough offers many options for those who are having trouble paying their bill, from payment plan options to programs that offer assistance. If you are having trouble paying your bill, please reach out to the office for help.

Michelle Stoudt, Chair of Utilities Committee, Borough Council

| Water Usage Billed Day 1 | → Day 31 → | Day 68 | Day 70 |
|--|--|-------------------------------------|---|
| Service Rates for Invoice Mai Prior 90+ Days: | led Late Notice Mailed with Fees Added | Final Notice Posted with Fees Added | SERVICE TERMINATED |
| Fees Added: | | | |
| Flat Rate Fees: | +\$25 Late Notice | +\$25 Final Notice | +\$70 Disconnection +\$70 Reconnection |
| Finance Charge: | +5% on Balance Due | +5% on Balance Due | |

^{*}Please note we are constantly evaluating these policies as circumstances change and making any changes necessary. If you have questions, please call the office.

STAY CONNECTED! (ESPECIALLY IN AN EMERGENCY)

Scan this QR code to be linked to our contact information form; updating the form with your current contact information will help ensure Borough leaders can supply residents with important information, especially in an emergency. Help us keep you informed!



WATER/SEWER PAYMENT PLANS

Residents interested in establishing a payment plan for their water/sewer bill may come to the Borough Office at any time prior to the due date to establish a payment schedule.

Late Notice Fees are <u>waived</u> for residents actively enrolled in a payment plan as of the due date.

NOTE: Payments must be completed prior the start of the next billing cycle, and residents must be in good standing with the Borough in order to be eligible for a payment plan.

TOPTON FIRE COMPANY

We hope everyone is enjoying their summer. The first half of 2023 has been a busy one for the Topton Fire Company, as of July 1st we have answered 213 emergency calls. Along with these calls our members continue to complete weekly training. We currently have one member taking an accelerated Emergency Medical Technician (EMT) class during the month of July. We will also be hosting a Fire Fighter 1 academy in the fall for our newer members to complete their official Fire Fighter 1 training. Along with these activities we continue to attend community functions and prepare for our upcoming fundraisers listed below. As always, we thank the community for their support of our organization and look forward to a great second half of 2023.

- Fireman's Breakfast Buffet September 24th 7:00 Am 12:00 Noon
- Meat Tray Drawing September 30th, 2023 Tickets \$5.00 Each
- Cheesesteak Drive Thru September 15th, 2023, October 20th, 2023 2:00 PM 6:00 PM
- Fireman's Breakfast Buffet October 22nd 7:00 Am 12:00 Noon
- Gun Bingo November 4th, 2023 Doors at 5:00 Pm and Game 7:00 Pm Tickets \$50.00 Each
- Holiday \$100 Ticket November 11th, 2023 Doors at 3:00 Pm and Event from 4:00 pm-7:00 Pm
- Adult Haunted Pumpkin Hunt October 7th, 2023 Doors at 5:00 Pm event from 6:00 pm 10:00 Pm. Tickets \$25.00 includes event, DJ, Beverages, Kitchen will be open

TOPTON AMBULANCE UPDATE

Our crews are working hard this year serving the community, so far over 900 911 calls have been handled. We are always searching for volunteers to help in all capacities, not limited to medical providers. www.toptonems.net

Upcoming fundraisers - Watch our Facebook

- September 30th, Night at the Races
- October 28th, Big Bash Bingo

Do you have a Quality of Life complaint?

Please visit our website to complete a form to let us know: https://toptonborough.com/index.php/2023/07/13/quality-of-life-complaint-form/
OR scan this QR Code to access and submit the form online. -



THANK YOU!